

# Curtarra Custom Bamboo Shades Shade Care and Cleaning

## Shade Care and Cleaning

Proper care and cleaning are essential for extending the life of your shades—and it's easy to do. To keep them looking their best, gently dust them with a vacuum equipped with a brush attachment or a soft duster.

If your shades have wrinkles, you can smooth them out with a hand-held steamer. Be sure to hold the steamer at least 6 inches away from the fabric to avoid direct contact.

For spot cleaning, use only water or a very mild detergent. Avoid cleaning the entire shade, as this can cause shrinkage or water spots. Spot cleaning prevents the shade from getting too wet, helping to preserve its quality.

By following these tips, you'll extend the life of your shades and keep them looking beautiful for years to come.

## Troubleshooting Shades

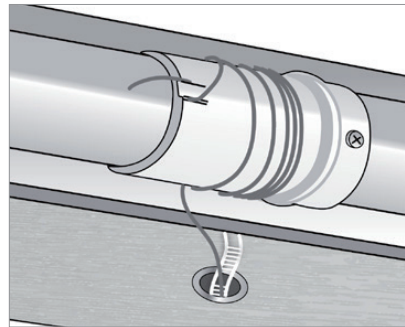
### Shades Is Not Lifting Evenly

#### For All Shades :

- 1 Check the cording and rings on the back of the shade.
- 2 Make sure all rings are sewn at the same height and are level across the shade. Verify that all cords are running smoothly through the rings, and that there are no obstructions around the cords, cord shrouds, or rings.
- 3 Ensure there are no knots or snags in the cords, cord shrouds, or rings. The lift cords should run through both the rings and the cord shroud.
- 4 After making adjustments, raise and lower the shade several times to ensure it lifts evenly.

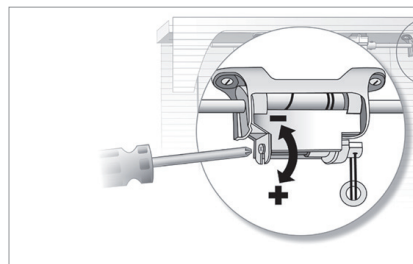
#### For Motorized Shades:

- 1 Check how the cords are winding onto the spools on the tube located on the shade's headrail as the shade lifts and lowers. Ensure there are no snags, and that the cord wraps in the same direction around each spool.
- 2 Confirm that all lift cords run through the top grommet in the same way, with similar tension and placement at the knot wrapping the spool.
- 3 Make sure the cord does not interfere with the set screw or collar on the spool.



### Cordless Shades Is Bouncing Back

- 1 To adjust the tension of the cordless mechanism, locate the screw on the tensioner mounted on the headrail. Use a small Phillips head screwdriver to turn the screw.
- 2 Make these adjustments carefully and gradually, as the spring mechanism is delicate, and the screw can only be loosened so much.



- Turn clockwise to add tension.
- Turn counter-clockwise to release tension.